

## Drop Off Policy (Wash, Dry and Fold Service)

Current pricing is **\$2.50** per pound based on incoming weight at time of drop off. Other large items such as bedspreads, comforters, mattress covers, sleeping bags, blankets, rugs etc. are priced by the piece.

Wash, Dry and Fold Service is not a "dry cleaning service". Beach Laundry does not provide ironing, alterations or garment repair. The customer is responsible for checking each item for cleaning instructions. Beach Laundry is not responsible for "dry clean only" or "special washing instruction" items that accidentally get mixed in or are authorized by the customer. Beach Laundry utilizes both top load and front load machines for processing. The processing method includes agitation, tumbling, spinning and the application of cleaning products, hot and/or cold water, hot or warm air to facilitate the cleaning process.

The customer is responsible for separating items into light and dark. However, an attempt to separate items into whites (light colors) and dark colors consistent with common practice. Whites generally will be washed in hot water and will have bleach added unless customer states otherwise on the order. Colored items will be washed in warm water and NO bleach. Beach Laundry is not responsible for any item(s) that bleed color onto another item(s).

Beach Laundry uses name brand detergent, bleach and fabric softener which are sold for consumer use in retail stores. If the customer has a special request to use other compounds or brands due to medical reasons the customer must supply the alternative product. Beach Laundry has no responsibility or liability for any medical claims made due to use of any particular product or brand whether supplied by Beach Laundry or the customer. **Warning!** Machines used for processing are available to the public and residual soap products may be in any machine.

Beach Laundry is not responsible for any item(s) that may be damaged by the following, but not limited to, fade or spots, shrinkage, fraying, elastic deterioration, loose stitching, seam or fabric tear, items left in pockets, items pinned to garments, embroidery or jeweled decorations on garments, nor damage caused by any of the above. Bleach is used as a common disinfectant for undergarments. **Warning!** Bleach may cause garment damage with repeated use.

Most items will be dried in the same separated manner as washed. Whites will be dried separately from dark. Towels and items that leave excessive amounts of lint will be dried separately (not individually) or with other items not prone to lint attraction such as jeans and the like. Any item which is not to be machine dried **MUST** be stated on the order. Beach Laundry may refuse to process any item which must be laid flat or line dried. Beach Laundry is not responsible for items not identified at weigh in as requiring special handling. Special handling will result in additional charges. Beach Laundry is not responsible for items which melt in the dryer, nor damage caused by same.

Generally, most items will be folded after drying. Shirts / blouses with collars / buttons, jackets (coats) and slacks / skirts will be placed on hangers. Sweatshirts are not placed on hangers. Jeans are folded. Beach Laundry will furnish the hangers. Hangers are reusable and it is appreciated when customers return them for future orders. There is an additional charge for requests of ALL or any other item to be placed on hangers, unless customer states otherwise on the order. Beach Laundry will use discretion to determine if an item gets folded or placed on a hanger. Beach Laundry uses plastic bags for finished orders.

**Warning! Plastic bags can cause suffocation. Keep all plastic bags away from children and pets.**

In the event the customer believes Beach Laundry has somehow damaged a garment or item, **the entire order must be presented for Beach Laundry inspection within 24 hours of pick-up during normal business hours.** If it is mutually agreed that Beach Laundry is at fault, liability is limited to the total paid for the order processed. Consideration of the damaged item age, quality and overall condition will be used in determining any refund or payment for damages. Customer must present the Beach Laundry paid receipt and any canceled check used in the transaction, for verification, when the claim is made. Refunds or payments are made by check only and mailed via USPS. Please allow 10 days for receipt.

All services are CASH when picked up unless prepaid at time of drop off order. Any Wash & Fold items not picked up after 2 days from promise date will have a \$2.00 per day storage charge added to the order. Beach Laundry will attempt to contact the customer a maximum of two times at the phone number(s) placed on the order. Any Wash and Fold items left unclaimed over 30 days (**Paid or Unpaid**) will be disposed of at Beach Laundry sole discretion.

Effective 01/01/02. Revised 01/01/18